**HCAHPS questions**

| **Measure ID** | **Measure Name** |
| --- | --- |
| H-CLEAN-HSP-A-P | Patients who reported that their room and bathroom were 'Always' clean |
| H-CLEAN-HSP-SN-P | Patients who reported that their room and bathroom were 'Sometimes' or 'Never' clean |
| H-CLEAN-HSP-U-P | Patients who reported that their room and bathroom were 'Usually' clean |
| H-CLEAN-HSP-STAR-RATING | Cleanliness - star rating |
| H\_CLEAN\_LINEAR\_SCORE | Cleanliness - linear mean score |
| H-COMP-1-A-P | Patients who reported that their nurses 'Always' communicated well |
| H-COMP-1-SN-P | Patients who reported that their nurses 'Sometimes' or 'Never' communicated well |
| H-COMP-1-U-P | Patients who reported that their nurses 'Usually' communicated well |
| H-COMP-1-STAR-RATING | Nurse communication - star rating |
| H\_COMP\_1\_LINEAR\_SCORE | Nurse communication - linear mean score |
| H-COMP-2-A-P | Patients who reported that their doctors 'Always' communicated well |
| H-COMP-2-SN-P | Patients who reported that their doctors 'Sometimes' or 'Never' communicated well |
| H-COMP-2-U-P | Patients who reported that their doctors 'Usually' communicated well |
| H-COMP-2-STAR-RATING | Doctor communication - star rating |
| H\_COMP\_2\_LINEAR\_SCORE | Doctor communication - linear mean score |
| H-COMP-3-A-P | Patients who reported that they 'Always' received help as soon as they wanted |
| H-COMP-3-SN-P | Patients who reported that they 'Sometimes' or 'Never' received help as soon as they wanted |
| H-COMP-3-U-P | Patients who reported that they 'Usually' received help as soon as they wanted |
| H-COMP-3-STAR-RATING | Staff responsiveness - star rating |
| H\_COMP\_3\_LINEAR\_SCORE | Staff responsiveness - linear mean score |
| H-COMP-5-A-P | Patients who reported that staff 'Always' explained about medicines before giving it to them |
| H-COMP-5-SN-P | Patients who reported that staff 'Sometimes' or 'Never' explained about medicines before giving it to them |
| H-COMP-5-U-P | Patients who reported that staff 'Usually' explained about medicines before giving it to them |
| H-COMP-5-STAR-RATING | Communication about medicine - star rating |
| H\_COMP\_5\_LINEAR\_SCORE | Communication about medicines - linear mean score |
| H-COMP-6-N-P | Patients who reported that NO, they were not given information about what to do during their recovery at home |
| H-COMP-6-Y-P | Patients who reported that YES, they were given information about what to do during their recovery at home |
| H-COMP-6-STAR-RATING | Discharge information - star rating |
| H\_COMP\_6\_LINEAR\_SCORE | Discharge information - linear mean score |
| H-COMP-7-A | Patients who 'Agree' they understood their care when they left the hospital |
| H-COMP-7-D-SD | Patients who 'Disagree' or 'Strongly Disagree' that they understood their care when they left the hospital |
| H-COMP-7-SA | Patients who 'Strongly Agree' that they understood their care when they left the hospital |
| H-COMP-7-STAR-RATING | Care transition - star rating |
| H\_COMP\_7\_LINEAR\_SCORE | Care transition - linear mean score |
| H-HSP-RATING-0-6 | Patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest) |
| H-HSP-RATING-7-8 | Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest) |
| H-HSP-RATING-9-10 | Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest) |
| H-HSP-RATING-STAR-RATING | Overall rating of hospital - star rating |
| H\_HSP\_RATING\_LINEAR\_SCORE | Overall hospital rating - linear mean score |
| H-QUIET-HSP-A-P | Patients who reported that the area around their room was 'Always' quiet at night |
| H-QUIET-HSP-SN-P | Patients who reported that the area around their room was 'Sometimes' or 'Never' quiet at night |
| H-QUIET-HSP-U-P | Patients who reported that the area around their room was 'Usually' quiet at night |
| H-QUIET-HSP-STAR-RATING | Quietness - star rating |
| H\_QUIET\_LINEAR\_SCORE | Quietness - linear mean score |
| H-RECMND-DN | Patients who reported NO, they would probably not or definitely not recommend the hospital |
| H-RECMND-DY | Patients who reported YES, they would definitely recommend the hospital |
| H-RECMND-PY | Patients who reported YES, they would probably recommend the hospital |
| H-RECMND-STAR-RATING | Recommend hospital - star rating |
| H\_RECMND\_LINEAR\_SCORE | Recommend hospital - linear mean score |
| H-STAR-RATING | Summary star rating |

**Medical Conditions**

| **Acronym** | **Definition** |
| --- | --- |
| HIP-KNEE | Total Hip/Knee Arthroplasty |
| HF | Heart Failure |
| COPD | Chronic Obstructive Pulmonary Disease |
| AMI | Acute Myocardial Infarction |
| CABG | Coronary Artery Bypass Graft |
| PN | Pneumonia |

**Timely and Effective Care Measures**

| **Measure ID** | **Measure Name** |
| --- | --- |
| EDV | Emergency department volume (alternate Measure ID: EDV-1) |
| ED-2 | Average (median) admit decision time to time of departure from the emergency department for emergency department patients admitted to inpatient status |
| IMM-3 | Healthcare workers given influenza vaccination |
| HCP COVID-19 | COVID-19 Vaccination Coverage Among HCP |
| OP-18b | Average (median) time patients spent in the emergency department before leaving from the visit (alternate Measure ID: OP-18) |
| OP-18c | Average time patients spent in the emergency department before being sent home (Median Time from ED Arrival to ED Departure for Discharged ED Patients – Psychiatric/Mental Health Patients) \*This measure is only found in the downloadable database, it is not displayed on Hospital Care Compare |
| OP-22 | Percentage of patients who left the emergency department before being seen |
| OP-23 | Percentage of patients who came to the emergency department with stroke symptoms who received brain scan results within 45 minutes of arrival |
| OP-29 | Percentage of patients receiving appropriate recommendation for follow-up screening colonoscopy |
| OP-31 | Percentage of patients who had cataract surgery and had improvement in visual function within 90 days following the surgery |
| SEP-1 | Severe Sepsis and Septic Shock |
| SEP-SH-3HR | Septic Shock 3 Hour |
| SEP-SH-6HR | Septic Shock 6 Hour |
| SEV-SEP-3HR | Severe Sepsis 3 Hour |
| SEV-SEP-6HR | Severe Sepsis 6 Hour |
| STK-02 | Percentage of ischemic stroke patients prescribed or continuing to take antithrombotic therapy at hospital discharge |
| STK-03 | Percentage of ischemic stroke patients with atrial fibrillation/flutter who are prescribed or continuing to take anticoagulation therapy at hospital discharge |
| STK-05 | Percentage of ischemic stroke patients administered antithrombotic therapy by the end of hospital day 2 |
| STK-06 | Percentage of ischemic stroke patients who are prescribed or continuing to take statin medication at hospital discharge |
| VTE-1 | Percentage of patients that received VTE prophylaxis after hospital admission or surgery |
| VTE-2 | Percentage of patients that received VTE prophylaxis after being admitted to the intensive care unit (ICU) |
| Safe Use of Opioids | Percentage of patients who were prescribed 2 or more opioids or an opioid and benzodiazepine concurrently at discharge |

**Complications and Deaths Measures**

| **Measure ID** | **Measure Name** |
| --- | --- |
| COMP-HIP-KNEE | Rate of complications for hip/knee replacement patients |
| PSI 90 | Serious complications (this is a composite or summary measure; alternate Measure ID: PSI-90-SAFETY) |
| PSI 03 | Pressure sores (alternate Measure ID: PSI\_3\_Ulcer) |
| PSI 04 | Deaths among patients with serious treatable complications after surgery (alternate Measure ID: PSI-4-SURG-COMP) |
| PSI 06 | Collapsed lung due to medical treatment (alternate Measure ID: PSI-6-IAT-PTX) |
| PSI 08 | Broken hip from a fall after surgery (alternate Measure ID: PSI\_8\_POST\_HIP) |
| PSI 09 | Postoperative hemorrhage or hematoma rate (alternate Measure ID: PSI\_9\_POST\_HEM) |
| PSI 10 | Kidney and diabetic complications after surgery (alternate Measure ID: PSI\_10\_POST\_KIDNEY) |
| PSI 11 | Respiratory failure after surgery (alternate Measure ID: PSI\_11\_POST\_RESP) |
| PSI 12 | Serious blood clots after surgery (alternate Measure ID: PSI-12-POSTOP-PULMEMB-DVT) |
| PSI 13 | Blood stream infection after surgery (alternate Measure ID: PSI\_13\_POST\_SEPSIS) |
| PSI 14 | A wound that splits open after surgery on the abdomen or pelvis (alternate Measure ID: PSI-14-POSTOP-DEHIS) |
| PSI 15 | Accidental cuts and tears from medical treatment (alternate Measure ID: PSI-15-ACC-LAC) |
| MORT-30-AMI | Death rate for heart attack patients |
| MORT-30-CABG | Death rate for Coronary Artery Bypass Graft (CABG) surgery patients |
| MORT-30-COPD | Death rate for chronic obstructive pulmonary disease (COPD) patients |
| MORT-30-HF | Death rate for heart failure patients |
| MORT-30-PN | Death rate for pneumonia patients |
| MORT-30-STK | Death rate for stroke patients |

**Payment and Value of Care Measures**

| **Measure ID** | **Measure Name** |
| --- | --- |
| PAYM-30-AMI | Payment for heart attack patients |
| PAYM-30-HF | Payment for heart failure patients |
| PAYM-30-PN | Payment for pneumonia patients |
| PAYM\_90\_HIP\_KNEE | Payment for hip/knee replacement patients |